

# CONNECTING you where you need to go!

- Medical Appointments
- Bank
- Employment (*Limited*)
- Senior Centers
- Educational Facilities
- Social Outings
- Shopping

**SCHEDULE YOUR RIDE**  
**Call 1-844-RSVP-VAN**  
(1-844-778-7826)

Call toll free, at least 24 hours in advance, to schedule a trip. All stops must be scheduled when appointment is made. Rides are scheduled on a "First Come, First Service" basis.

**CARROLL CONNECTION FEES**  
**\$3.00 One-Way Trip**  
**\$6.00 Round Trip**

Fees must be paid at time of boarding or prior to pickup. Drivers cannot make change or extend credit.

**1-844-RSVP-VAN**



## Become a FAN of the VAN!

Carroll Connection  
Transit Service Available  
Anywhere in Carroll County  
Monday - Friday  
Except Holidays

For more information, please visit:

[www.threeriversrc.com](http://www.threeriversrc.com)  
[www.carrollcountyga.com](http://www.carrollcountyga.com)  
or call 1-844-778-7826



THIS BROCHURE WAS PRODUCED  
FOR THE OFFICE OF THE COUNTY COMMISSION  
[WWW.CARROLLCOUNTYGA.COM](http://WWW.CARROLLCOUNTYGA.COM)

6/2018

**1-844-RSVP-VAN**



**CARROLL COUNTY  
TRANSPORTATION  
SERVICES**

# Welcome



The Carroll County Board of Commissioners realizes the importance of getting you where you need to go as efficiently as possible. That is why the board is working closely with federal, state, and regional officials to make Carroll Connection, a transit service, available to everyone. Carroll Connection is part of the Three Rivers Regional Commission's transportation service.

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Transit Service  
Available Anywhere  
in Carroll County**

**Monday - Friday  
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## RIDING REQUIREMENTS

- **SAFETY** is our first priority; therefore, seat belts are to be used at ALL times.
- **CHILDREN** under the age of 16 must be accompanied by a parent or guardian.
- **CAR SEATS** are required for children aged 5 years and younger. Parents/guardians are responsible for providing and securing the car seat prior to the trip.
- **NO SCHOOL BUS** service is provided.
- **PETS**, other than Service Animals, are not allowed.
- **LIMIT PACKAGES** to no more than what the passenger can carry. Packages must be stowed under the seats or in the back of the vehicle to avoid any unsafe hazardous exiting or entering by others. Aisle must remain clear at all times.
- **NO SMOKING/EATING/DRINKING** allowed in vehicles.
- **ABSOLUTELY NO ALCOHOL, ILLEGAL DRUGS, OR WEAPONS** are allowed. Riders who appear to be intoxicated may be denied transportation services.
- **NO HAZARDOUS**, combustible, or flammable chemicals allowed at any time.
- **INAPPROPRIATE BEHAVIOR** which presents a danger or nuisance to other passengers or transit staff will not be tolerated; this includes, but not limited to, verbal or physical abuse, offensive



language, gestures, or threats.

- **DRIVERS WILL WAIT FOR FIVE (5) MINUTES** at the scheduled pick-up point. Riders should make every effort to be ready and waiting at the scheduled pick-up time. *Note: Driver will not be sent back once vehicle is in route after the five (5) minute wait time has passed.*
- **RIDERS WITH THREE (3) NO-SHOWS** without prior notice or cancellation will be suspended from ridership for a two (2) week period and may result in the denial of future public transportation services.

### ACCESSIBLE SERVICE

Carroll Connection is an accessible service. Please inform your scheduler if you need access to the wheelchair lift so we can adjust your pick-up time to accommodate boarding and alighting.

- All wheelchairs must be properly secured in the vehicle.
- Individuals using respirators or portable oxygen must be able to safely stow those items.
- Service animals accompanying individuals with disabilities are permitted.

*It is the policy of Three Rivers Transit that no individual shall solely by reason of race, age, sex, color, religion, national origin, political affiliation, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program receiving federal funds. For additional information regarding the discrimination policies and/or procedures in filing a complaint, phone Three Rivers Regional Commission Transportation: 678-692-0510.*